

Instruction to your Bank or Building Society to pay by Direct Debit



Please fill in the whole form including official use box using a ball point pen and send it to:

Mortgage Admin Team	Service us	Service user number					
Pepper Money Limited T/A Pepper Money PO Box 1182 Uxbridge	4	5	0	7	5	5	
UB8 9DL							
Name(s) of account holder(s)	FC	OR Pepper	Money Limi	ted OFFICI	AL USE ON	ILY	
	This is no	This is not part of the instruction to your bank or building society.					
Bank/building society account number	Which d	ay would yo	ou like us to	collect you E.g.: 1 st , 5 th ,	ır mortgage 28 th	payment	
Branch sort code							
Name and full postal address of your bank or building society	_						
To: The Manager Bank/building society	y						
Address							
	detailed in Direct Deb remain witl	/ Pepper Mo this Instruc it Guarante n Pepper M	k or building the building subject to a lunderstroney Limite ank/building	d Direct Del to the safe and that this d and, if so	guards assi s Instructior	ured by the n may	
Postcode	Signature	•	IIII/Dullullig	300icty.			
Deference (For Donner Manoy Official Hea Only)	J	5(3)					
Reference (For Pepper Money Official Use Only)	Date						

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Banks and Building Societies may not accept Direct Debit Instructions for some types of account

This guarantee should be detached and retained by the payer.

The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit Pepper Money Limited will notify you 3 working days in advance of your account being debited or as otherwise agreed. If you request Pepper Money Limited to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by Pepper Money Limited or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.
 - If you receive a refund you are not entitled to, you must pay it back when Pepper Money Limited asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.