

Instruction to your Bank or Building Society to pay by Direct Debit

Please fill in the whole form including official use box using a ball point pen and send it to:



Service user number:

4 5 0 7 5 5

Mortgage Admin Team
Pepper Money Limited T/A Pepper Money
PO Box 1182
Uxbridge
UB8 9DL

Name(s) of account holder(s):	
Bank/building society account number:	
Branch sort code:	
Name of your bank or building society:	
Full postal address of your bank or building society (including postcode):	
Reference (For Pepper Money Official Use Only):	

Instruction to your bank or building society

Please pay Pepper Money Limited Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with Pepper Money Limited and, if so, details will be passed electronically to my bank/building society.

Signature(s):	
Date:	

FOR Pepper Money Limited OFFICIAL USE ONLY

This is not part of the instruction to your bank or building society.

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Which day would you like us to collect your mortgage payment each month? E.g.: 1st, 5th, 28th

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Banks and Building Societies may not accept Direct Debit Instructions for some types of account



The Direct Debit Guarantee

This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.

- If there are any changes to the amount, date or frequency of your Direct Debit Pepper Money Limited will notify you 3 working days in advance of your account being debited or as otherwise agreed. If you request Pepper Money Limited to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by Pepper Money Limited or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.
- If you receive a refund you are not entitled to, you must pay it back when Pepper Money Limited asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.

