

# **GENERAL MORTGAGE CONDITIONS**

# **ENGLAND AND WALES**

PEPPER HOMELOANS
DECEMBER 2014

Version 1.0

(Amended 14 December 2021)

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### IMPORTANT NOTICE

This booklet contains the conditions which will govern your Mortgage. We recommend that each person named in the Mortgage Offer reads this booklet carefully before the Mortgage is entered into because the obligations imposed by these Conditions will apply equally to each of you. Please keep this booklet somewhere safe as you will find it useful to refer to during the term of your Mortgage. If you have any questions about anything in this booklet, please ask your Solicitor or other legal adviser before you go ahead with your Mortgage.

#### A. MEANING OF CERTAIN WORDS AND EXPRESSIONS

Throughout this booklet, we use some terms which have special meanings and we have used bold print for those words so they stand out. When **you** come across a word in bold print when reading these **Conditions** this will remind **you** to look here for the meaning of those words.

- Additional Borrowing is any sum of money lent by us under the Mortgage Deed after the original Loan. It
  does not include any loan which is a regulated agreement as defined by the Consumer Credit Act 1974. Any
  Additional Borrowing is subject to these Conditions and any variation made at that time.
- 2. Assured Shorthold Tenancy means an assured shorthold tenancy as defined in the Housing Act 1988.
- 3. Bank of England Base Rate means the rate decided by the Monetary Policy Committee of the Bank of England from time to time as being the Bank of England base rate. If for any reason it is not possible to determine such rate the Bank of England Base Rate will be such other rate which we reasonably decide is a comparable rate at that time.
- 4. Borrower means the person or persons shown as Borrower in the Mortgage Offer and includes any person (or persons) entitled to act in your place should you die, become insolvent or become unable to manage your affairs and any person (or persons) who becomes a party to the Mortgage Deed after the Completion Date (following a transfer of equity, for example). If two or more people are the Borrower then each one of them is responsible for the whole of the Total Debt.
- 5. Business Day means any day other than Saturdays, Sundays or bank holidays in England and Wales.
- 6. Buy to Let Mortgage means a Mortgage which is stated in the Mortgage Offer to be a Buy to Let Mortgage. This will usually be where we have agreed with you on or before the date of the Mortgage Offer that the Property will be rented out to a third party (in accordance with the requirements of these Conditions and the Mortgage Offer) and will not be occupied by you or a member of your family.

- 7. Capital Repayment is an amount you pay to us in addition to your Monthly Payment and any other amounts then due and payable. You can make a Capital Repayment if your Mortgage Offer says that you can do so, but you might have to pay an early repayment charge.
- 8. Completion Date is the date on which we release the money for the Loan. That could be the day we post a cheque, or make an electronic transfer of money, to you or your Solicitor or any other person on your behalf.
- **9. Conditions** means the conditions in each paragraph of this booklet.
- 10. Covenant is a promise by you or the Guarantor to us to do certain things under the Mortgage.
- 11. **Expenses** means all reasonable fees, costs and expenses which **we** reasonably incur in connection with the **Mortgage:** 
  - (a) in relation to the creation of the **Mortgage**, including without limitation our **Solicitor**'s or **Title**Insurer's costs and disbursements;
  - (b) in recovering all or part of the **Total Debt**, including without limitation calculating and recovering any money in arrears under the **Mortgage**;
  - (c) bringing or defending legal proceedings relating to the **Total Debt**, the **Property** or any other security for the **Total Debt** (this applies whether or not **you** are a party to the proceedings);
  - (d) complying with a remediation notice in respect of the **Property** served on **you** or **us** under the Environmental Protection Act 1990 unless we knowingly caused or allowed the **Property** to become contaminated when in possession as mortgagee;
  - (e) protecting, preserving or enforcing any security for the **Total Debt**;
  - (f) providing **our** consent or approval as required under these **Conditions**;
  - (g) insuring the **Property** in accordance with these **Conditions**;
  - (h) remedying any breach by **you** of any of your obligations under the **Mortgage** including your obligations to repair or insure the **Property**;
  - (i) exercising any of the rights or powers given to **us** by statute or under these **Conditions**;
  - (j) in complying with any request **you** make to **us** (including without limitation a request to supply or copy documents or deeds); and
  - (k) in discharging the **Mortgage** and releasing the **Property** from **our** security.

Our **Expenses** include costs and expenses which **we** have to pay to third parties. **Our Expenses** also include those fees set out in our **Tariff of Mortgage Charges** from time to time.

- 12. Guarantor is any person who has agreed to guarantee your responsibilities (which are set out in the Mortgage Deed, these Conditions and your Mortgage Offer) should you fail to carry them out. The Guarantor will also include the personal representatives of the Guarantor if he or she should die. The Guarantor may or may not provide additional security by way of an additional Property which will be secured by a legal charge. We will provide details of your Mortgage to any Guarantor.
- 13. Interest means interest we charge on your Mortgage at the Interest Rates set out in the Mortgage Offer, which Interest Rates may vary from time to time in accordance with Part F of these Conditions.
- 14. Interest Period means the period from the Completion Date until 23:59 hours on the day before the first Payment Day indicated in the Mortgage Offer, and thereafter each period starting at 00:00 hours on a Payment Day and ending at 23:59 hours on the day before the next Payment Day.
- **15. Legacy Reference Rate** means in relation to any **Rate Period**, the higher of 0% and:
  - (a) Compounded Daily SONIA; plus
  - (b) the CAS,

in each case rounded to two decimal places using the ceiling rounding convention.

Where:

Compounded Daily SONIA means the average of the daily Sterling Overnight Index Average rate (SONIA) for the quarterly period preceding the Quarter Day for the relevant Rate Period as determined by us by reference to Reuters or such other page or service that we determine (acting reasonably) is commonly used as a reference for SONIA. If for any reason it is not reasonably possible for us to determine SONIA using the procedures set out above, SONIA will be such other rate which we reasonably decide is a comparable rate at that time. If we decide that another rate of interest is to be SONIA for any period, we will tell you in writing within 14 days.

CAS means the rate set by us on 14th December 2021 and calculated as the lower of:

- (i) the average of the difference between the 3-month compounded daily rates for **SONIA** and the quoted 3-month London Interbank Offered Rate (**LIBOR**) on each working day over the preceding 5 years; and
- (ii) the point in time difference between **Compounded Daily SONIA** on 14 December 2021 and 3-month **LIBOR** on 14 December 2021.
- **16. Loan** is any sum of money which **we** lend to **you** under the **Mortgage Deed**. It includes further loans or advances made after the date of the original loan. It does not include any loan which is a regulated credit agreement as defined by the Financial Services and Markets Act 2000.
- 17. Month is a calendar month.
- 18. Monthly Payment is the amount which you must pay each Month on the Payment Day. Your initial Monthly Payment will be shown on your Welcome Letter. We may change the Monthly Payment in accordance with Condition 88.
- 19. Mortgage is the entire legal agreement under which we lend you money and includes the Mortgage Deed, these Conditions, and your Mortgage Offer. By signing the Mortgage Deed you promise us that you will comply with everything contained in your Mortgage Deed, Mortgage Offer and these Conditions.

If there is any inconsistency between these **Conditions**, the **Mortgage Deed** and the **Mortgage Offer**, the following order of priority will apply:

- (a) the Mortgage Offer;
- (b) the Mortgage Deed; and
- (c) these Conditions.

The Mortgage Deed gives us certain rights over your Property. These rights may be exercised by us if you break the terms of the Mortgage. If, for example, you fail to pay your Monthly Payments in accordance with the terms of the Mortgage, we are entitled to take over your Property to sell it in order to recover the money you owe us. Further details about our rights and when we may exercise them are set out in Part D of these Conditions. Our rights under the Mortgage continue until you have repaid all the money you owe us, including all Interest and any other charges.

There are different types of **Mortgage**. Your **Mortgage** may be made up of different elements, so that part of it is on a repayment basis, and part of it is on an interest only basis. Your **Mortgage Offer** will say if this is the case.

#### Repayment Mortgage

If you have a repayment Mortgage with us, the Monthly Payments made to us comprise both capital and Interest. The Monthly Payment is calculated so that you pay off the Loan and accrued Interest on the Loan by the end of the Mortgage Term, providing you make your Monthly Payments on time and in full and there are no additional interest, fees and charges added to your Loan as part of the Total Debt.

#### Interest Only Mortgage

If you have an interest only Mortgage with us, the Monthly Payments you make to us comprise only the Interest charged on the Loan. Unless agreed otherwise by us with you, interest charged on any fees, charges and expenses is not included in Monthly Payments you make to us.

It is your responsibility to make certain that **you** can repay the **Total Debt** at the end of the **Mortgage Term**. In order to achieve this **you** must ensure that **you** have an adequate repayment strategy is in place and **you** should check this regularly. If an adequate repayment strategy is not in place **you** should contact your independent financial advisor as soon as possible to discuss the options available to **you**. If your **Mortgage** is not paid off at the end of the **Mortgage Term**, **you** or **we** may have to sell the **Property** to try to repay all or part of the **Loan**, and **Interest** may be charged (at **our** option) on the amount outstanding until it is fully paid off. (See also **Part K** of these **Conditions**).

- 20. Mortgage Deed is the legal document you sign to give us security over the Property, and to say you will comply with all of these Conditions. These Conditions have the same meaning in the Mortgage Deed.
- 21. Mortgage Offer means our written offer of a Loan to you. Your Mortgage Offer may consist of more than one document. The Conditions related to the Mortgage Offer are discussed in more detail in Part B of these Conditions below.
- 22. Mortgage Term is the period of time during which you agree to repay the Loan to us and is shown on your Mortgage Offer. This may be varied by agreement with us. The Total Debt must be paid by you before or at the end of the Mortgage Term.
- 23. Other Rights mean:

- (1) Any rights to which **you** may become entitled in respect of the **Property** for whatever reason. They may include:-
  - (a) compensation or other money received or receivable in respect of damage caused to the
     Property or because it (or any part of it) has reduced in value, or been compulsorily
     purchased;
  - (b) any agreement, option or rights relating to the **Property** or its construction, state or condition;
  - (c) any share in or rights of membership in a management company, tenants' or residents' association relating to the **Property**;
  - (d) the benefit of any right to obtain the improvement of, or any payment in connection with, any roads, sewers, drains and other services or amenities relating to the **Property**;
  - (e) any policy providing insurance against any of the following risks, including a defect in Title to the **Property**, an adverse right being enforced against the **Property** or revealed in a local authority search or an earlier dealing with the **Property** being set aside or varied by the Court.
- (2) Any other benefits which **you** may have or receive in respect of the **Property**, but not including money or grants payable to **you** in respect of maintenance or improvement of the **Property** or any money from an insurance policy which between **you** and **us** is dealt with in **Part** J of these **Conditions**.
- 24. Payment Day means the day specified as such in the Mortgage Offer. If the specified Payment Day in a given Month is on a weekend or a bank holiday, the Monthly Payment will be due on the next Business Day which day shall be treated as the Payment Day for such Month. The Welcome Letter will confirm your initial Payment Day and your initial Monthly Payment.
- **25. Planning and Housing Acts** means Acts of Parliament or Statutory Instruments in force from time to time relating to town and country planning and housing matters.
- **26. Power of Sale** is when **we** are entitled to sell the **Property**. This may happen whether or not **we** are in possession of the **Property**.
- **27. Property** means all the **Property** (or any part of it) described in the **Mortgage Deed**. It includes all fixtures and buildings of any kind (including fixtures and buildings added after the **Completion Date**).
- **28. Quarter Day** means the fourteenth day of every March, June, September and December or, if that day is not a **Business Day**, the next **Business Day** which follows it.
- 29. Rate Period means a period beginning on a Quarter Day and finishing on the day immediately before the next Quarter Day. However, the first Rate Period of your Loan will start on the Quarter Day immediately before the Completion Date (unless the Completion Date occurs on a Quarter Day in which case it will commence on that Quarter Day).
- 30. Receiver is a person we have the right to appoint at any time to manage the Property if you have not fulfilled one or more of your Covenants to us, or when we can exercise our Power of Sale. The appointment of a Receiver does not mean that the Property has been Taken into Possession unless you are specifically notified by the Receiver or us that the Property has been Taken into Possession. A Receiver acts as your agent and therefore it is you (and not us) who is responsible for the costs and actions of the Receiver. You are also bound by, and liable for, any agreements the Receiver enters into when acting as your agent. We have the right to appoint any person or persons to act as Receiver in the event that you have not fulfilled a

Covenant, and to decide the Receiver's compensation and terms of engagement. We can change and appoint a replacement Receiver at any time if we think it is reasonable to do so in the circumstances. Any money the Receiver receives will be used to pay amounts owed in the following order: (1) the Receiver's expenses and fees and (2) other amounts you owe us (including, but not limited to, the Total Debt). The Receiver can apply the money he or she receives to pay the Total Debt and other amounts you owe in any order, and need not pay off Interest first. If there is any money which is left over once these other amounts have been satisfied, such money will be payable to you.

- 31. Reference Bank means the principal London offices of Barclays Bank plc, HSBC Bank plc and National Westminster Bank plc or such other bank or banks as **we** may from time to time reasonably determine.
- **32. Solicitor** means a solicitor holding a current Practising Certificate from the Solicitors Regulation Authority or a Fellow of the Institute of Legal Executives employed by such a solicitor.
- 33. Standard Variable Rate means our standard variable rate of interest which can be changed by us at any time before and after the Completion Date under Conditions 77 to 80. If we enter into a Transfer, the Standard Variable Rate will be set by or on behalf of the Transferee. The Transferee can set the Standard Variable Rate independently of any rate set by us or any other Transferee.
- 34. Taken into Possession means that we or a Receiver has taken control of your Property from you. If you are in occupation you have to leave the Property, and if you do not leave, you will be considered to be occupying the Property wrongly, as a trespasser. Your rights, which might include receiving income produced from the Property such as rent paid by tenants (in the event that the Property is already let) are also taken over. If the Property is Taken into Possession this does not necessarily mean that we actually occupy it. We can also appoint a Receiver to take over these responsibilities.
- **Tariff of Mortgage Charges** means a list of charges that apply to your **Mortgage**. A copy of the then current **Tariff of Mortgage Charges** will be included with the **Welcome Letter**.
- **36. Title** is the documentary evidence that gives **you** proof of ownership of the **Property**.
- **Title Insurer** means an insurance company instructed by **us** to provide title and related insurance cover for our benefit only in respect of the **Loan** and/or the **Property**.
- **Total Debt** is the total amount **you** owe **us** under the **Mortgage**. It is explained in more detail in **Condition** 55.
- **Transfer** includes a mortgage, agreement to sell, legal or equitable assignment, transfer, charge or other disposition of some or all of our rights under the **Mortgage** and/or any other related security. It is explained in more detail in **Condition 129**.
- **40. Transferee** means anyone who is entitled to exercise any of our rights under the **Mortgage** and/or any other related security as a result of a **Transfer** by **us**. It is explained in more detail in **Condition 129**.
- 41. Valuation Report is a report obtained by us for our own purposes to assess the adequacy of the Property as security before releasing any Loan. If you are shown a copy of any Valuation Report, it is provided to you as a courtesy only and you must not rely on anything it says in connection with the Property for your own purposes. The fact that we may make any Loan does not mean that we or the valuer are making any promises or guarantees about: (a) the value of the Property, or the reasonableness of the price which you are paying for it (if you are buying the Property); or (b) its condition or state of repair or its permitted use. The valuer is not our agent for the purposes of any Valuation Report produced or otherwise. The valuer is an independent contractor and we do not make any representation that any Valuation Report is correct in any respect. We do not accept any responsibility whatsoever for any valuation of the Property obtained by us.

- **42. We** and **us** means Pepper (UK) Limited, trading as Pepper Homeloans, and anyone who takes over the **Mortgage** from **us**.
- 43. Welcome Letter means the letter we will send you on or shortly after the Completion Date, which will confirm, among other things, your initial Payment Day and initial Monthly Payment. Please contact us if you have any questions about anything in the Welcome Letter.
- 44. You means the Borrower and anyone who takes over your responsibilities for the payment of the Mortgage. If there is more than one Borrower then all these Conditions apply equally and separately to each of you. That means each of you is responsible on your own for the whole of the Total Debt.

#### **B. MORTGAGE OFFER**

- 45. We will send you a Mortgage Offer. The Mortgage Offer contains instructions on how to accept the Mortgage we will offer you. You must follow those instructions if you choose to accept the Mortgage Offer.
- 46. Your Mortgage Offer states the date on which the offer expires if not accepted by you before that date. You should check your Mortgage Offer to find out how long the offer is valid for, and if you wish to accept the Mortgage Offer, you must do so before its expiration date. Your Mortgage Offer will also state the latest date by which the Completion Date must occur. This means that the Mortgage Offer will expire if we have not completed the Loan and released the money for the Loan by that date. You should check your Mortgage Offer to find out how long you have to complete the Loan.
- **47.** You must not attempt to alter the Mortgage Offer.
- 48. There is no binding legal agreement between **you** and **us** until **we** make the **Loan** to **you**. This means that until **we** make the **Loan**:
  - (a) **you** can decide not to go ahead with the **Loan** (either before or after acceptance), and **you** will not be responsible for any loss **we** suffer; and
  - (b) provided we do so for the reasons set out in **Condition 49**, we can change the terms of these **Conditions** or the **Mortgage Offer**, or withdraw the **Mortgage Offer** altogether and decide not to make the **Loan**, if we choose to.

Your obligation to pay fees and costs **we** have told **you** in the **Mortgage Offer** were non-refundable continues even if **you** decide not to go ahead with the **Loan** or if **we** decide to withdraw the **Mortgage Offer**. **We** will not refund any of these fees and/or costs that **you** may have already paid.

We will not release the funds for the Loan until we are satisfied that you have met all relevant terms of the Mortgage Offer.

- 49. While we may withdraw or vary a Mortgage Offer before advancing any funds to you, we will only do so:
  - (a) in the event of fraud, misrepresentation or non-disclosure of material information by you;
  - (b) if there is a material change in your ability to meet your obligations to **us** since **you** made your application for a **Loan**;
  - (c) if our **Solicitor** tells **us** that they cannot comply with any of our instructions or cannot give a clear certificate of title;
  - (d) if there is a **Title** defect in relation to the **Property**;
  - (e) in the event that any other matter comes to light which in our reasonable opinion adversely affects the value of the **Property** as security for a **Loan**, or which is inconsistent with the basis on which **we** made the **Mortgage Offer**; or
  - (f) if changes in the terms or availability of our funding or if any other matter arises which reasonably leads **us** to consider it undesirable to make the **Loan**.
- **50.** We will not be responsible to you for any loss you suffer if we withdraw the Mortgage Offer.
- 51. We can withdraw the Mortgage Offer with immediate effect. We will generally tell you about a withdrawal of the Mortgage Offer in advance if we reasonably can in the circumstances; however, there may be

circumstances that do not allow **us** to do so. **We** will in any event seek to promptly notify **you** of a withdrawal.

- **You** will be responsible for your own Solicitor's costs even if **you** do not go ahead with the **Mortgage** or if **we** withdraw the **Mortgage Offer**.
- You must notify us immediately before we fund the Loan if your circumstances change or if there is a material change in the information you provided us in connection with the Loan in any application or otherwise. If at any time after we have advanced the Loan to you it becomes evident to us that you did not provide us with true and accurate information, and in circumstances where we would not have made the Mortgage Offer had we had been provided true and accurate information, we may without affecting our other rights under the Mortgage, demand you immediately repay the Total Debt in full.
- 54. When we release any Loan money to you, we do not guarantee that either the price or condition of the Property is reasonable. You may want to consider obtaining a full structural survey to satisfy yourself on these points before the Loan is made.

#### C. BORROWER'S AND GUARANTOR'S COVENANTS

- 55. You and the Guarantor (if any) Covenant to us:-
  - (a) To make Monthly Payments beginning with a payment on the first Payment Day and continuing on each Payment Day until your Total Debt has been fully repaid, and to repay the Total Debt on or before the end of the Mortgage Term.

The Total Debt is all the money you owe us under the Mortgage. It includes the following:-

- (i) the **Loan** and any **Additional Borrowing** (less repayments made);
- (ii) Interest on all Loans;
- (iii) Interest on any arrears of payments, in accordance with these Conditions;
- (iv) any money owing to **us** as a result of your repaying the **Loan** or part of the **Loan** early, such as an early repayment charge;
- (v) all costs and expenses notified to you in respect of the arrangement of any Loan whether or not it is actually made;
- (vi) all insurance premiums which we have paid on your behalf (whether or not we arranged the insurance) in the event that you fail to pay them in accordance with Part J of these Conditions;
- (vii) any reasonable costs or **Expenses we** incur in taking or defending any court actions in order to protect our security for any **Loan**; and
- (viii) any other money, costs, expenses, fees or additional **Interest** that may become due and owing by **you** to **us** under these **Conditions**, the **Mortgage Offer** or by law whenever they fall due.
- (b) To ensure that the **Property** is adequately insured at all times and to pay all applicable insurance premiums. (See also **Part** J of these **Conditions**.)
- (c) To do whatever is required by the **Mortgage** for as long as any of the **Total Debt** is unpaid.

- (d) To do whatever is required by the deeds and documents affecting the **Property** and to comply with all covenants affecting the **Property** and all regulations of the local or other authority including planning conditions which affect the **Property**.
- (e) To complete (properly and without delay) any building work that is being carried out on the **Property** at the time your **Mortgage** is signed or at a later date as agreed with **us**.
- (f) To allow **us** or our agents to visit and inspect the **Property** at any reasonable time to ensure **you** have complied with the **Conditions** or to obtain an assessment of the **Property**. Except in an emergency, we will give **you** reasonable notice of any inspection **we** propose to make.
- (g) To keep the **Property** in good repair. If it is not in good repair **we** may require **you** to ensure that it is. **We** may also require **you** to complete any building works. **We** may also carry out works on the **Property** to ensure the **Property** is in good repair if **you** do not do so within a reasonable time of **us** requesting **you** to do so. **You** will be responsible for any reasonable costs and expenses **we** reasonably incur in this respect. (See **Part Q** of these **Conditions**).
- (h) Unless the **Mortgage** is a **Buy to Let Mortgage**, to move into the **Property** as soon as is practicable from the **Completion Date**, and live in and use the **Property** as your primary home and not for any other use throughout the **Mortgage Term**.
- (i) Unless the Mortgage is a Buy to Let Mortgage or you have first obtained our written consent (which we will not unreasonably refuse) in advance, not to allow anyone to live in the Property or share occupation with you or grant any tenancy agreement or lease. If you do so, we are not bound by the conditions of such an agreement. Any consent that we may give may be subject to a fee or other charge, and will be consent for those people only and for a set period. It will not be consent for future occupiers or for any extended periods. Therefore you must ensure that consent is given by us before any future occupiers live in the Property or any extensions of time are given. We shall require anyone who is or will be 17 or over as of the Completion Date who will be living in the Property with you (including relatives and (adult) children), to sign an agreement making any interest he or she has in the **Property** subject to the **Mortgage Deed**. If at any time **you** have let the Property in violation of the Mortgage, we may without affecting our other rights under the Mortgage, demand you immediately repay the Total Debt in full. Other than in connection with a remortgage, you must have vacant possession of the whole of the Property (i.e. you must ensure that the whole of the Property is occupied only by you and your immediate dependents) at the Completion Date. If you have a Buy to Let Mortgage and there is a tenant in the Property on the Completion Date you must have vacant possession except for occupation by that tenant.
- (j) To comply fully with Planning and Housing Acts or any other legislation in relation to the **Property**. Your local authority or another governmental entity may issue notices that relate to the **Property**. If that happens, **you** must promptly send **us** a copy of the notices, fully comply with the requirements of such notice, and keep **us** informed about your progress in complying with the requirements. If **you** fail to comply **we** may carry out any necessary work. **You** will be responsible for any reasonable costs and expenses we reasonably incur in this respect. (See **Condition 138**.) If **you** receive any compensation arising from any notice **you** receive, you must pay this compensation to **us** and **we** will use it to reduce the outstanding balance of the **Loan**. **You** will hold on trust for **us** any such compensation **you** receive.
- (k) To immediately notify **us** of any increased or new interest **you** obtain in the **Property** and provide **us** with a new **Mortgage Deed** (if **we** require it any time after such notice) over any such new interest.
- (I) To obtain our written consent (which **we** will not unreasonably refuse) before making any alterations or additions to the **Property** or before changing its use. These works may require planning

- permission and/or building regulation consent, and **you** must ensure **you** comply with any Planning and Housing Acts.
- (m) Not to allow anything to be done to the **Property** which might increase your insurance premiums unless **you** obtain our written consent in advance (which **we** will not unreasonably refuse).
- (n) Not to damage the **Property** or do anything to lessen its value in any way.
- (o) To ensure that all taxes, service charges, rates and rents are paid promptly in respect of the **Property**, even if **you** are not personally responsible for paying them. If **we** require, **you** will promptly provide us with copies of all receipts and evidence of such payments within a reasonable time from the date of our request. **We** may have to pay some or all of these if they are not paid by **you**, to ensure that your and our rights in the **Property** are protected. **You** will be responsible for any reasonable costs and expenses **we** reasonably incur in this respect. (See **Condition 138**.)
- (p) Not to apply for a grant on the **Property** without first writing to **us** to obtain our written consent (which **we** will not unreasonably refuse). The reason for this is that the grant may have to be paid back in certain circumstances prior to this **Mortgage** or otherwise affect our rights or the value of the **Property** as security for the **Mortgage**, and if so, it would be reasonable for **us** to withhold consent.
- (q) Not to take out any other loan secured on the **Property**, or otherwise create any charge over or grant any rights in the **Property**, without first getting our written consent in advance.
- (r) Not to sell or transfer the **Property** or any part of it to any other person (other than in connection with the paying off the **Total Debt**), without first getting our written consent in advance (which **we** will not unreasonably refuse).
- (s) If the **Property** is leasehold, not to ask your landlord for an extension of the lease, or agree any alteration to it, without our written consent (which **we** will not unreasonably refuse). **You** must send **us** a copy of any notice **you** give or send to your landlord. If **we** give our consent **you** must comply with any conditions **we** may reasonably require as a condition of our consent.
- (t) If the Property is sold (either by us after enforcement of our rights under these Conditions or otherwise) and the sale proceeds after payment of any costs and expenses are less than the Total Debt, you will be responsible for paying the shortfall to us on demand with Interest (even if we have agreed to release the Mortgage Deed over the Property in connection with the sale). Your obligations under this Condition 55(t) will continue even after the Mortgage Deed has been released.
- (u) If the **Property** is a leasehold, **you** must:
  - (i) observe, perform and comply with all the tenant obligations and take all reasonable steps to ensure that the landlord complies with all obligations of the landlord under the lease;
  - (ii) obtain our prior written consent before **you** extend the term of the lease or acquire the whole or any part of the freehold or a commonhold unit or shares in any entity that holds such an interest, and immediately:
    - a. deliver to **us** the extended lease, title deeds to the freehold or commonhold unit or the documents evidencing your interest in the freehold or commonhold unit; and
    - b. if **we** request, execute at your expense a first legal charge over such extended lease or interest in the freehold or commonhold in our favour to secure the **Total Debt**; and

- c. observe and perform all obligations imposed on **you** as a condition of the grant of the extended lease or such interest in the freehold or commonhold.
- (iii) inform **us** of any proposal to convert the leasehold title to commonhold;
- (iv) not serve any notices under the Leasehold Reform Acts in respect of the Property without informing **us** first;
- (v) keep **us** informed of any steps **you** take in connection with the Leasehold Reform Acts;
- (vi) pay any compensation you receive under the Leasehold Reform Acts to us immediately on receipt, following which we will apply such compensation to reduce the Total Debt in accordance with Condition 71 and then pay any outstanding charges;
- (vii) notify **us** within 5 **Business Days** of any notice **you** receive from the landlord related to the **Property**; and
- (viii) get our prior written consent before **you** give up, waive any rights under or agree to amend the lease.
- 56. If the **Property** is less than 10 years old or has been converted into its current use in the last 10 years, it must have the benefit of a home warranty indemnity insurance scheme acceptable to **us** and the construction must have taken place with full planning permission and with local authority supervision.
- 57. If you fail to perform any of your obligations under these Conditions after a reasonable time of us requesting you to do so, we can perform them instead of you and pay any money which is necessary to perform them. You will be responsible for any reasonable costs and expenses we reasonably incur in this respect. (See Condition 138.)
- 58. If you fail to observe any of these obligations we have the right to sell your Property to recover the money we have lent you and other amounts you owe us. If that happens the sale may not produce enough money to repay the Total Debt. In that case you will owe us the amount outstanding and Interest on that amount will be charged until full repayment has been made.

# D. OUR POWERS

This section sets out the legal powers **you** will give **us** when **you** sign your **Mortgage Deed** and highlights the potential consequences if **you** fail to observe the **Conditions** of your **Mortgage**.

- 59. If you break any of your legal obligations under your Mortgage, we are entitled to do whatever may be reasonably necessary to fulfil those obligations on your behalf in order to protect the value of the Property. This may mean that we need to enter the Property. If we do so, that does not necessarily mean that we have taken the Property into possession. Except in an emergency, we will give you reasonable notice if we intend to enter the Property. We will act reasonably when we do use any of our rights.
- 60. The **Total Debt** will become immediately due and payable, and **we** will be able to exercise the **Power of Sale** or appoint a **Receiver** if any one of the following happens (and for this purpose the restrictions in Section 103 of the Law of Property Act 1925 shall not apply to your **Mortgage**) (Section 103 of the Law of Property Act 1925 says that **we** cannot use our power to sell your **Property** until certain conditions have been met. If **we** did not disapply those conditions, our right to sell would be delayed):-
  - (a) if **you** do not pay, when due, and still owe **us** an amount equivalent to two or more **Monthly Payments** at the time of our demand;

- (b) if a bankruptcy order is made against **you** or the **Guarantor** (if there is one) or **you** or the **Guarantor** otherwise becomes bankrupt or enters into any arrangement with or for the benefit of the creditors of **you** or your **Guarantor**;
- (c) if you fail to observe any other material **Condition** of your **Mortgage** (and, if the breach is capable of remedy, you have failed to remedy the breach within a reasonable time of **us** requesting you to do so); including, without limitation, any violation of **Condition 55(i)** regarding a lease or let of the **Property** or any violation of **Condition 55(q)** regarding creating rights or granting any interest in the **Property** that affect **our** ability to enforce the **Mortgage** satisfactorily or otherwise adversely affect our security under the **Mortgage**;
- (d) if the **Property** becomes subject to a compulsory purchase order or if it is acquired or requisitioned by any authority legally entitled to do so;
- (e) if the **Property** or any part of it is damaged and in our reasonable opinion or that of our agents the value of our security is materially lowered;
- (f) if a mortgagee or other person interested in the **Property** takes proceedings for possession or to realise their interest in it or otherwise enforce their interest;
- (g) you (or someone on your behalf) gave us incorrect, incomplete or misleading information or failed to give us true, accurate and complete information requested, and that information if properly provided when you applied for or obtained the Loan would have had a significant negative effect on our decision to lend to you;
- (h) if **you** are the only borrower, **you** die or of there is more than one borrower, the last one of **you** dies (for purposes of this **Condition 60(h)**, the term "**you**" does not include **your** personal representative). Where there is a surviving joint borrower, such remaining borrower is individually responsible for ensuring that the **Monthly Payments** are paid when due and that the **Total Debt** is repaid when due;
- (i) if the **Mortgage Deed** is or is no longer valid or legally binding on **you**;
- (j) if the **Property** is a leasehold, **you** breach the terms of the lease and receive a notice under Section 146 of the Law of Property Act 1925 requiring **you** to cure the breach and **you** fail to do so in the time set out in the notice;
- (k) if you fail to pay any amount you owe us under any other agreement or mortgage that you have with us within two Months of such amount becoming due (and equal in amount to at least two of your Monthly Payments under this Mortgage) or if you break any of your other material obligations to us under any such agreement or mortgage (and, if the breach is capable of remedy, you have failed to remedy the breach within a reasonable time of us requesting you to do so); even if you have complied with your obligations under this Mortgage; or
- (I) if you give the **Property** to us or if you abandon it.

- 61. Under the Law of Property Act 1925 we have to tell you when the **Total Debt** becomes due and payable. For this purpose the **Total Debt** will become due on the date of the **Mortgage Deed**. However, this does not mean that we will immediately require you to repay the **Total Debt**. We will only do this if any of the circumstances described in **Condition 60** apply.
- 62. At any time or times after our **Power of Sale** has become exercisable **we** (or a **Receiver** appointed by **us**) may do any of the following:-
  - (a) take possession of the **Property** and require **you** to leave it;
  - (b) require any tenants or workmen or others who may be in the possession of the **Property** to leave it unless they are there with our consent;
  - (c) carry out all the powers which are given to **us** and the **Receiver** by the Law of Property Act 1925 (except that the restrictions which are imposed by Section 103 of that Act will not apply) or the Insolvency Act 1986. (For example, these powers include the ability to take a surrender of leases and to insure the **Property**);
  - (d) appoint a Receiver;
  - (e) exercise all other powers conferred on **us** as a mortgagee under Law of Property Act 1925;
  - (f) vary the terms or accept surrenders of leases and grant or renew leases or tenancies of the **Property** free of the restrictions of Section 99 of the Law of Property Act 1925, or sell or otherwise dispose of it, as **we** reasonably think fit;
  - arrange and carry out all repairs, works, alterations, demolition, change of use under **Planning and Housing Acts**, additions, road schemes and developments to the **Property** and generally to manage the **Property** as **we** reasonably think fit (without assuming any legal responsibilities associated with repossessing the **Property**, and, other than in emergency circumstances, will give **you** at least seven (7) days' notice of our intent to enter the **Property**);
  - (h) employ and also pay persons for carrying out any of these powers at a price or fee and upon any terms as **we** reasonably think fit;
  - (i) let and manage the **Property** (but this will be at your risk);
  - put any money which we receive in exercising any of these powers towards any future Monthly
     Payments that become due or towards other money that may be due or become due from you
     under these Conditions;
  - (k) at the time that we take possession of the Property, or afterwards, remove, store, sell or deal with any furniture or goods that you may have in the Property and that you have failed or have refused to remove. In exercising this additional power we will be acting as your agent. Provided we have acted reasonably in exercising this right, we will not be responsible for any loss or damage that may occur and you will be responsible for our reasonable costs and expenses. (See Condition 138.) In carrying out this power we will not have any right to keep any of these items as security under the Mortgage. We or a Receiver may, at our option, use the proceeds of any items we sell to pay our related costs and expenses (or those of the Receiver). You would remain liable for any remaining costs and expenses if the proceeds of sale or insufficient, and otherwise entitled to be paid the net proceeds remaining, if any, if they are sufficient to pay all such related costs and expenses;
  - (I) after **we** have entered into possession of the **Property** or appointed a **Receiver** of it or any part of it, give up possession or remove a **Receiver** if **we** give notice to **you**;

- (m) retain all sums allowed to **us** by way of commission or otherwise. Unless **we** are required to disclose or give **you** the commission, they will belong absolutely to **us**; and / or
- (n) divide the **Property** as **we** reasonably see fit and sell any part of the **Property** separately. **We** may also sell the **Property** for a price to be paid in instalments over a period that **we** shall reasonably determine if **we** reasonably believe that **we** will be able to obtain a better price for the **Property**.
- As the owner of the **Property**, **you** may belong to a management company or a tenants' or residents' association. If **we** have no **Mortgage** over those membership rights when **we** exercise our **Power of Sale** of the **Property**, **you** give **us** an irrevocable power of attorney to transfer your membership rights to the purchaser and to keep any payment made for the transfer.
- When the **Property** is sold, either by **you** or by **us**, it may not realise enough money to repay your **Total Debt**. If that happens, **you** will be responsible for paying **us** the difference and **Interest** will continue to be charged on the amount **you** owe **us** until **we** have received payment of the **Total Debt** in full. Your **Guarantor** (if **you** have one) may also be asked to repay the outstanding amount. (See also **Part M** of these **Conditions**.)
- **65.** The money that **we** receive after **we** have exercised any of the powers contained in these **Conditions** will be used as follows:-
  - (a) first, **we** will pay all costs and expenses which have been incurred by **us** or any **Receiver** in exercising, any of our rights under the **Mortgage** including the sale of the **Property** or any previous attempts to sell it;
  - (b) second, we will use any remaining money towards repaying the Total Debt;
  - third, if any money remains after the **Total Debt** has been paid **we** will pay that surplus money to **you** or if **you** are not entitled to it to the persons who reasonably appear to **us** to be entitled to it (after making reasonable enquiries).

Section 109 of the Law of Property Act 1925 will apply as if the words "not exceeding five per centum on the gross amount of all monies received" were omitted from its subsection (6) and as if subsection (8)(iv) read "in payment of the money whether for interest or otherwise in arrear or accruing due under the mortgage". (This means a **Receiver's** remuneration is not limited and alters the method by which a **Receiver** can apply money received.)

- 66. If the **Property** has been mortgaged in a way that gives someone else a first claim on it or someone has been granted or has obtained an interest in the **Property** ahead of our **Mortgage Deed, we** have the right, at our option, and without an obligation to do so, to buy out the other person's rights; at any time:
  - (a) after **you** fail to cure the problem in the time stated in any notice **we** give **you** demanding that **you** pay the debt secured by such person's interest and obtain a release of that interest; or
  - (b) as soon as any powers under that claim or interest have come into force.

You will be bound by any agreement we reach with the other person; and you will have to pay us back any money we paid in buying out the other person's interest in the **Property**.

Our powers contained in the **Mortgage** are in addition to and are not instead of any other powers and remedies that **we** have by law. **We** will not be stopped from exercising any power given to **us** by law if **we** have already exercised any powers given in the **Mortgage**.

All costs and expenses that **we** reasonably pay or incur (or a **Receiver** that **we** appoint pays or incurs) in connection with any rights or powers given to **us** under this **Mortgage** in relation to the **Property** must be repaid by **you** to **us**. (See **Condition 138**.)

# E. <u>INTEREST</u>

- 69. We will charge and you will pay Interest:-
  - (a) on any Loan we make to you from the Completion Date; and
  - (b) on any costs and expenses or fees which become due from **you** during the **Interest Period**, in accordance with these **Conditions**,

until the **Total Debt** is repaid in full.

This applies even if we obtain a court order against you for payment of some or all of the Total Debt.

- 70. Interest on the Total Debt you owe us will accrue on a daily basis and be calculated and charged based on the Total Debt you owe us at the end of the previous day.
- 71. We will use any payments you make to us under the Mortgage in the following way. First, we will use them to pay off the balance of any arrears (excluding any Interest or charges on that balance). Then we will use any balance to pay off any Interest and charges you owe. We will apply any remaining balance to reduce the Loan, and therefore the Total Debt.
- 72. Interest which accrues in any Interest Period shall be due and payable on the next Payment Day, or, if earlier, when the Total Debt is repaid in full. Interest will be charged on any Interest which you do not pay on or before the next Payment Day, such that Interest will accrue as compound interest.
- 73. The **Interest Rate** is an annual rate. To calculate the amount of **Interest** accruing on a daily basis, **we** divide the amount of the annual **Interest** by 365, or 366 in a leap year.
- 74. We may change the method of calculating the Interest (including whether it is charged in arrears or advance) to reflect changes in our procedures or systems, where it is reasonable to do so. If we transfer any or all of our rights under the Loan to another person, that person may change such method to reflect their procedures and systems where it is reasonable to do so. However, any change in the way in which Interest is calculated will not materially increase your obligations. We will give you not less than one month's notice in advance of any change in the method we calculate Interest.

# F. VARIATION OF INTEREST

- 75. Where **we** have agreed in the **Mortgage Offer** a fixed rate of interest for any period in respect of any **Loan**, **we** will not vary the **Interest Rate** for that period.
- 76. Where we have agreed in the Mortgage Offer a rate of interest which is linked to, or tracks, an independently set rate, this rate is now what we have called the Legacy Reference Rate, and your interest rate will automatically vary in line with changes in this rate. The exact terms of any changewill be set out in the Mortgage Offer. We will give you notice of any change in the independently set rate and resulting change in the Interest Rate within a reasonable time after that change.

- 77. Unless Condition 75 or Condition 76 applies, the Interest Rate will be our Standard Variable Rate and can be changed by us from time to time. The ways in which we can change the Interest Rate are set out in the following Conditions 78 to 80, and some of the effects a change in the Interest Rate may have on your next Monthly Payment following the change are outlined in Condition 81 and Condition 82.
- 78. The Interest Rate can be changed by us for any of the reasons set out in Condition 79 by giving you notice. We will write to you to tell you about a change, and to notify you of your revised Monthly Payment, at least 10 Business Days before any change takes effect.
- 79. We can change the Interest Rate for any of the following reasons:-
  - (a) to respond proportionately to changes in LIBOR or the Bank of England Base Rate;
  - (b) to respond proportionately to changes in the law or the decisions of a court or ombudsman;
  - (c) to meet relevant regulatory requirements;
  - (d) to reflect new (or changes to) any statements or codes of practice or industry guidance designed to enhance consumer protection; or
  - (e) to proportionately reflect legitimate changes in the costs incurred by **us** in providing the **Mortgage**.
- **80.** Any change that **we** make to the **Interest Rate** under **Condition 78** will be proportionate to the circumstances giving rise to the change.
- 81. If the Interest Rate increases, we will notify you and change you Monthly Payment pursuant to Condition 78. If the Interest Rate increase is effective before the change in the Monthly Payment, the next Monthly Payment you make on the next Payment Day may not be sufficient to pay all of the Interest that accrued since the date the Interest Rate increase was effective. If this occurs, any unpaid Interest will be added to the Total Debt and you will pay Interest on it from that Payment Date until paid. You can contact us to pay any such unpaid Interest at any time to stop it from accruing further Interest.
- 82. If the Interest Rate decreases, the next Monthly Payment you make on the Payment Day in the following Month may be more than the amount necessary to pay all of the Interest that accrued in the previous Month. If this occurs, we will apply the excess payment in accordance with Condition 71.

# **G. THE MONTHLY PAYMENT**

- **You** must pay **us** the **Monthly Payment** on each **Payment Day** as stated in the **Mortgage Offer** until such time as **you** have paid the **Total Debt**.
- 84. The initial Monthly Payment and initial Payment Day are stated in the Welcome Letter.
- 85. Changes to the Payment Day
  - (a) We will also consider, and will not unreasonably withhold our consent for, any change to the Payment Day you request. If we consent to the change, we will write to you to tell you (i) when the changed Payment Day will first come into effect, (ii) whether the Interest Period we use to calculate the first Monthly Payment after the change will be longer or (if we agree) shorter than one Month, and (iii) how much your Monthly Payment will be for that Month.
  - (b) For a particular **Interest Period** in which there is a **Payment Day** change:

- (i) if **you** pay your **Monthly Payment** by direct debit, **we** will change the amount payable under the direct debit for the relevant **Interest Period** so that **you** pay the **Monthly Payment** in full for that period; and
- (ii) if **you** pay your **Monthly Payment** by a standing order at your bank your usual standing order will not match the **Monthly Payment you** owe **us** for that **Interest Period. You** will need to pay **us** any shortfall. If there is a surplus, **we** will apply the surplus in accordance with **Condition 71**.
- 86. The amount of the Monthly Payment will be calculated by us based on the amount of the Loan, the Interest Rate and the Mortgage Term shown in the Mortgage Offer. It does not include, and will not be sufficient to repay, any fees, costs, expenses or related Interest that has been added to the Total Debt pursuant to these Conditions.
- 87. Your Monthly Payment will be calculated assuming each month is an equal one-twelfth of the year.
- 88. The Monthly Payment may be changed by us from time to time by giving you notice in writing:-
  - (a) when there is a change in the **Interest Rate** or the **Mortgage Term**;
  - (b) when you have taken any Additional Borrowing;
  - (c) if you have made a Capital Repayment;
  - (d) in order to recover costs or expenses (including among other items, insurance premiums) payable by you under these Conditions where you have not paid them within a reasonable time of us requesting you to do so; or
  - (e) by agreement with you.

You should note that if you pay more than your Monthly Payment due on any Payment Day, only that part of the excess amount over any outstanding arrears amounts, Interest, costs, expenses or fees owing to us at the time, will be treated as a Capital Repayment which may result in a change to your Monthly Payment. You may not pay less than the Monthly Payment due on any Payment Day, or elect to suspend, delay or take a "payment holiday" as to any such Monthly Payment.

89. The Monthly Payment (and any excess amount paid) will be applied to the Total Debt in accordance with Condition 71.

# H. ENDING YOUR MORTGAGE EARLY

- 90. If you wish, you may repay all or part of your Loan before the date on which we originally agreed that the Mortgage would end. If you wish to repay all of your Loan before that date you will need to pay the Total Debt.
- 91. You will also be required to pay to us Interest calculated up to the day of receipt by us of the repayment money. We may not release the whole or part of your Mortgage until all money has been received by us to clear your Total Debt.
- 92. There may be additional Interest or other early repayment charges and fees to pay. You will find the early repayment charges, and the amount, if any, you can prepay in any year without incurring such early repayment charges), set out in your Mortgage Offer. It is important that you check the Mortgage Offer before redeeming the whole or repaying part of the Mortgage early. You must also pay any fees payable under the Tariff of Mortgage Charges in connection with any early repayment. We will not release your

**Mortgage** in whole or in part until all money has been received by **us** to clear your **Total Debt**. **We** may also require **you** to pay any such early repayment charges and fees if **we** demand that **you** repay the **Total Debt** under **Condition 60**.

93. If you ask us, we will tell you how much you will need to pay on the date of an early repayment.

# I. MISTAKES

- 94. If we miscalculate the amount payable by you to us or make any other mistake about the Total Debt this will not affect any of our rights, including our ability to claim the correct amount from you (either before or, subject to Condition 95, after the Mortgage has been discharged) with interest at the Interest Rate until repayment. However, we will act reasonably in exercising our rights and we will seek to agree with you a repayment method which you are able to afford.
- 95. If we release your Mortgage in error (because, for example, we miscalculate the amount of the Total Debt) we may claim from you any amount still owing. However, we will not be entitled to do this if we do not give you notice in writing within 3 months of the date of release (unless you were, or your Guarantor was, aware of the mistake at the time of the release), or if you can show you have changed your financial position as a result of the error, at a time when you were not aware of it.
- 96. Your receipt of a letter from **us** saying the **Total Debt** has been repaid in full will not prevent **you** from being personally liable if it is later found out that the amount of the **Total Debt** was understated by mistake. However, **we** will act reasonably in exercising our rights.
- 97. Your continued liability under **Conditions 94** to **96** does not affect any legal rights which **you** have as a result of the **Total Debt** being understated.

# J. <u>INSURANCE COVER</u>

- **98.** The **Property** must be fully and adequately insured to cover the re-instatement value of the **Property** at all times.
- **99.** You are responsible for ensuring that there is adequate insurance cover on your **Property** at all times.
- **100.** You are responsible for paying the premiums and other insurance charges when due.
- 101. Unless the **Property** is leasehold and the terms of the lease require your landlord to insure the **Property**, you must arrange for the **Property** be insured and kept insured with a reputable insurance company against loss or damage by any of the risks which comprehensive buildings insurance in the United Kingdom normally covers (including, without limitation, fore, landslip, subsidence and heave). The initial sum insured must not be less than the full re-instatement value of the **Property** (as recommended in a professional mortgage valuation) together with architects' surveyors' and other professional fees, demolition costs, debris removal costs, any costs associated with meeting any building or governmental regulations. The sum insured must be on an index-linked basis, so that the sum insured must track the full reinstatement value of the **Property** taking into account inflation. **You** will be responsible for paying any excess in the event **you** make any claim under the insurance.
- **102.** The following terms apply if the **Property** is leasehold and the terms of the lease require that the landlord insure the **Property**:
  - (a) you must make all reasonable efforts to ensure that the landlord insures the Property on terms consistent with Condition 98:

- (b) If the landlord does not insure the **Property** as required, **you** must inform **us** and put in place such insurance cover as **we** may reasonably require; and
- (c) **you** must, on request, show **us** such documentation relating to the insurance policies as **we** may reasonably require.

#### **103.** The insurance must be in force:

- (a) if **you** are getting the **Mortgage** in connection with your purchase of the **Property**, when contracts are exchanged; or
- (b) otherwise (such as if **you** are re-mortgaging), on or before the **Completion Date**.

#### **104.** If:

- you do not make and maintain the insurance arrangements required by Conditions 98 to 103 (as applicable);
- (b) **you** do not make sure the required the insurance premiums are paid;
- (c) **you** do not provide **us** with written evidence on request that the required insurance arrangements are being maintained and the premiums are being paid, and with a copy of the insurance policies; or
- (d) any of the events set out in **Condition 60** has occurred,

then we may (but are not required to) insure the **Property** for such amount and on such terms as we may reasonably decide. Any such insurance premiums we pay will be treated as expenses and shall be payable by you. If you fail to do so within a reasonable time of us requesting you to do so, the cost of the premiums will be added to your **Total Debt** together with any costs and expenses we incur in administering the **Insurance**. Any **Insurance** we arrange under this provision shall be solely for our benefit and will not cover your interest in the **Property**. We may retain any sums we receive, whether as commission or otherwise, from the insurance company providing the **Insurance** and we shall not be required to account to you unless required by law to do so.

- **You** must not do anything or omit to do anything which might prejudicially affect any insurance policy affecting the **Property** or breach any of its terms; or to allow any such action or omission to occur.
- **You** are responsible for telling your insurers about any changes in circumstances which may affect your insurance cover.
- **107.** You must tell us (as soon as possible and in any event within 10 Business Days) of any circumstances preventing or likely to prevent you (or your landlord (as applicable)) from being entitled to make a claim under any insurance policy related to the **Property**.
- **108.** If a claim is made under any insurance policy **we** may acting reasonably negotiate all the details and settle claims with the insurers, and **you** must do anything reasonably necessary to enable **us** to do this.
- 109. Insurers will be entitled to pay any money receivable under any insurance policy **you** put in place to **us** instead of to **you** and when doing so, satisfy their obligations to **you**. We may use the proceeds to pay **our** related reasonable expenses, and apply the balance pursuant to **Condition 110**.
- 110. Money paid as a result of any buildings insurance claim (paid to either **you** or **us**) must be used, at your option, either to repay part of your **Total Debt** or to repair or rebuild the **Property** unless it is not reasonably practicable to do so.

- 111. If payment is made directly to **you**, this money is held by **you** in trust for **us** (i.e. on our behalf) and kept separate from your own funds.
- 112. You must put in place, maintain and comply with all of the terms of any other insurance policies **we** require in the **Mortgage Offer** that **you** to take out. If **you** fail to pay the premiums for and maintain such insurance, **we** may do so and the amount of the premiums will be treated as expenses, and any costs **we** reasonably incur shall be recoverable under the **Mortgage**. **We** will have the right to settle any insurance claim made under such **Insurance** policy on reasonable terms.
- 113. For the purpose of **Conditions 98** to 112, to Section 108 (1) and (2) of the Law of Property Act 1925 shall not apply to this **Mortgage**. This means that the amount of any **Insurance** effected by **us** or our ability to effect any **Insurance** will not be restricted.

# K. INTEREST ONLY MORTGAGES

- 114. If you have an interest only Mortgage or we allow you to pay your Mortgage (or any part of it) on an interest only basis, the Monthly Payments you make during the Mortgage Term as to that Loan or part of the Loan consist of and will pay accrued Interest only and will not reduce the Total Debt.
- 115. You will at the end of the Mortgage Term have to repay from your own resources the Total Debt owed to us.
- 116. It is your responsibility to make certain that **you** can repay the **Total Debt** at the end of the **Mortgage Term**. In order to achieve this **you** must ensure that **you** have an adequate repayment strategy in place. It is your responsibility to check that any repayment strategy is adequate to repay the **Total Debt** at the end of the **Mortgage Term**.
- 117. You should regularly review your chosen means of repayment to make sure it continues to be suitable and that it is on track and an appropriate means of repayment of the **Total Debt** at the end of the **Mortgage Term**.
- 118. If an adequate repayment strategy is not in place **you** should notify **us** as soon as possible and seek independent financial advice.
- 119. You must promptly provide us with evidence when requested, that your repayment vehicle remains suitable to repay the **Total Debt** at the end of the **Mortgage Term**. We may write to you from time to time to remind you to review the adequacy of your repayment strategy.
- 120. If your **Total Debt** is not paid off at the end of the **Mortgage Term**, **you** or **we** may have to sell the **Property** to try to repay all or part of the **Total Debt** and **Interest** will be charged on the amount outstanding until it is fully paid off.

# L. <u>LEASEHOLD PROPERTY</u>

121. You must ensure you pay all service charges and ground rent promptly to your landlord. If there is a dispute you must inform us immediately. We may pay your landlord any monies due to prevent your landlord from entering into possession of your Property. You will be responsible for paying us on demand any reasonable costs and expenses we reasonably incur in this respect. (See Part Q of these Conditions.)

# M. GUARANTORS

122. The Mortgage Offer may require you to provide a Guarantor for your Mortgage. By executing a guarantee in favour of us the Guarantor Covenants to pay your Total Debt if you fail to do so. These Mortgage

**Conditions** apply equally to the **Guarantor** as they do to **you**. The **Guarantor** will be given a copy of these **Conditions**.

- 123. The Guarantor Covenants with us to be equally as responsible as you for all the Covenants and obligations and Conditions in connection with this Mortgage. Any arrangements that we make with you will not affect the obligations of the Guarantor to pay the Total Debt if you fail to do so.
- 124. The **Guarantor** does not have any rights or interests in any monies held by **us** or acquired by **us**, whether from **you** or any other source towards the reduction of the **Total Debt**.

#### **125.** The **Guarantor** agrees:-

- (a) not to share in any security **we** have or take any security from **you** or any other person in connection with the guarantee;
- (b) not to enforce any right or pursue any claim against the **Borrower** or any other persons in respect of the **Mortgage**;
- (c) not to make any claim which would compete with ours unless and until the **Total Debt** has been repaid in full.
- 126. The Guarantor will not be responsible for any Additional Borrowing or Interest relating to that Additional Borrowing unless the Guarantor has consented to that Additional Borrowing in writing.
- 127. Unless the **Guarantor** agrees otherwise, the **Guarantor**'s responsibility under any guarantee given is limited to the amount of the initial **Loan** together with all **Interest**, costs, charges and expenses forming part of the **Total Debt**.
- 128. If there is more than one **Guarantor** each **Guarantor** is separately responsible for the whole of the obligations and liabilities of the **Guarantor** under the **Conditions**.

# N. TRANSFER OF THE MORTGAGE

- **129.** We may at any time and from time to time sell transfer, assign, charge or otherwise dispose of, in whole or in part, some or all of our rights under any **Loan**, **Mortgage** or other related security (a "**Transfer**") to any person or organisation (a "**Transferee**"). **You** will have the same rights and obligations under the Mortgage immediately before and after the **Transfer**.
- **130.** You agree that any **Transfer** under **Condition 129** may be at law or in equity and may be by way of absolute assignment or by way of security only.
- 131. You agree to each Transfer under Condition 129 that we may make, and you understand and agree that we may do so without giving notice to you and without your consent.
- **You** understand that a **Transfer** under **Condition 129** typically involves **us** transferring all or some of **our** rights under the **Loan**, **Mortgage** or the related security to another person or entity as **Transferee**.
- 133. In connection with such a **Transfer you** agree that:-
  - (a) we may disclose any information relating to you, the Mortgage or the related security, the Property, any supporting documentation, the history and conduct of your account, the results of any statistical, monitoring or quality analysis activity that we may have carried out on your account from time to time, and any other relevant information; to any person or entity that does, or we believe wishes to, (a) enter into a Transfer, with us, (b) fund or otherwise be involved in or evaluate a Transfer, (c)

purchase or evaluate a purchase or funding of a purchase of all or part of our business, or otherwise be involved in any such purchase, and (d) any prior holder of the **Loan** or **Mortgage** or any rights therein. **We** may provide the information at any time and from time to time, on, prior to or after any actual or potential **Transfer**; and

(b) unless the terms of the **Transfer** state otherwise, the person to whom **we** transfer the **Mortgage** will be able as **Transferee** to exercise all the rights and powers that **we** could exercise before the **Transfer**; including, without limitation, the right to change the **Tariff of Mortgage Charges** and the setting of variable interest rates (if any) that may be different than those charged or set by **us** (or any previous **Transferee**).

# O. OTHER RIGHTS

- 134. So far as you can (but only until the time when the Total Debt is repaid) you:-
  - (a) assign to **us** all **Other Rights** that **you** have or may be entitled to have. This will include copyright in any designs or plans made in respect of the **Property**;
  - (b) agree that you will hold all Other Rights on our behalf;
  - (c) appoint us and any Receiver irrevocably to be your attorney to act for you to do the following:-
    - (i) to do all such things to assess, agree, obtain, enforce and recover Other Rights;
    - (ii) to give any notices or counter notices in relation to **Other Rights**;
    - (iii) to execute any document or do any anything which **you** are required to do under these **Conditions** and the **Mortgage**;
    - (iv) to carry out or enforce any right in respect of the **Property** which **you** may have by law or which **you** may have or become entitled to against any focal authority or other body.
- 135. Any money received in respect of **Other Rights** must be used to reduce the **Total Debt** unless **we** tell **you** in writing that it can be used to restore or improve the **Property**.

# P. BORROWERS WITH A MORTGAGE ON MORE THAN ONE PROPERTY

- 136. If you have more than one **Property** mortgaged to us this **Condition 136** applies to **you**.
  - If you wish to pay off the loan secured on any of your properties you may at the same time have to pay the total debt secured on all or any of your other properties if we require you to do so, before we release the Property from the Mortgage. Section 93 of the Law of Property Act 1925 will not apply to the Mortgage. We will only exercise this right if we reasonably believe that otherwise our security for the other money you owe us would or might be insufficient. (Section 93 of the Law of Property Act 1925 enables a borrower to redeem one mortgage without paying the money secured by another, unless the mortgage provides otherwise).
  - (b) This **Mortgage** will be security not only for the **Loan** but also for all money which may at any time be owing by **you** to **us** on any other mortgage with **us**. This means that if **you** fail to make any **Monthly Payments** on any mortgage with **us** and **we** sell the **Property** or **you** sell the **Property**, any surplus funds will be applied to any remaining mortgage with **us**. If money is still owing on any properties that have been sold that amount will be added to the amount owed on your other properties still remaining in mortgage to **us**. In these circumstances **we** are still able to take legal action to recover your **Total Debt** on the properties not yet sold.

**137. Condition 136** does not apply to money which is owing to **us** under a loan which is a regulated agreement as defined by the Consumer Credit Act 1974, unless the appropriate requirements of the Consumer Credit Act 1974 have been complied with.

# Q. COSTS, EXPENSES AND FEES

- **138.** Where **we** are entitled under these **Conditions** to recover from **you** any costs or expenses incurred by **us**, then:-
  - (a) you must pay them to us when we ask you to do so in the written notice we give you;
  - (b) you must pay them to us in full, as long as they are reasonable; and
  - (c) if you do not pay them to us within a reasonable time of us requesting you to do so, they will be added to the Total Debt and Interest may be charged on them from the date we asked you to make payment.
- 139. We may charge fees for items relating to the making of a mortgage loan, the operation of your account, the storage of title deeds or the Property. The fees will take account of the expenses we incur and the cost of staff time and the use of our office and computer facilities. You must pay any fee we charge under this Condition 139 when we ask you to do so in the written notice we give you. If you do not pay it within a reasonable time of us requesting you to do so, Interest will be charged on it from the date we asked you to make payment.
- 140. We will tell you about our current fees in our Tariff of Mortgage Charges. We can change our fees as follows:-
  - (a) **We** can change the fees **we** charge at any time. Changes may include the abolition of, or amendment to existing fees, or the introduction of new fees and may be made if **we** reasonably believe that the change is needed for any of the following reasons:-
    - (i) to proportionately reflect legitimate changes in the costs (including tax) **we** incur in providing the service, or carrying out the function, to which the fee relates;
    - (ii) to meet relevant regulatory requirements; or
    - (iii) to reflect new (or changes to) any statements or codes of practice designed to enhance consumer protection.

Any change that **we** make to our fees will be proportionate to the circumstances giving rise to the change.

- (b) Where **we** introduce new fees, or increase existing fees, **we** will tell **you** about the change, not less than 30 days before it takes effect, as follows:-
  - (i) by letter; and
  - (ii) by sending you a copy of our revised Tariff of Mortgage Charges.
- (c) A change which abolishes a fee, or reduces the amount of an existing fee, may be introduced with immediate effect and **we** will tell **you** about the change by letter and by sending **you** a copy of **our** revised **Tariff of Mortgage Charges** as soon as practicable after the change is made.

# **R. BUY TO LET MORTGAGES**

- 141. The terms of Condition 141 to Condition 147 which relate to a permitted letting of the Property only apply if your Mortgage Offer states that you have a Buy to Let Mortgage.
- 142. You must let the **Property** on a tenancy agreement to an acceptable tenant within three months of the **Completion Date** of the **Loan** and neither you nor any member of your family may occupy the **Property**.
- **143.** Any tenancy agreement created must comply with the following:
  - (a) any tenancy of the **Property** created before 1 March 1997 must be an Assured Shorthold Tenancy and be for a term of not less than six months (your Solicitor must produce to us or to our Solicitor valid notices served under Section 20 of the Housing Act 1988 before the tenancy was created together with a copy of the tenancy agreement);
  - (b) any tenancy created after 28 February 1997 must either in all respects comply with the Housing Act 1996 as an Assured Shorthold Tenancy, or be a common law tenancy agreement (i.e. where the letting is to a company or the rent is more than £100,000 per year);
  - (c) **you** must produce evidence to our Solicitor, before buying the Property, that all provisions of Part 1 of the Landlord and Tenant Act 1987 and the Housing Act 1988 have been complied with by the seller or **you** as appropriate;
  - (d) the letting must be for residential purposes only;
  - (e) the letting must not confer any security of tenure on the tenant(s) beyond the end of the contractual term of the tenancy agreement;
  - (f) the tenancy agreement must not be for a term of more than twelve months;
  - (g) references about ability to pay the rent and character must be obtained for the proposed tenant(s) and must be made available when **we** ask for them;
  - (h) any tenancy agreement must (a) be in a form normally used for residential agreements; and (b) contain no terms which can adversely affect **our** interest as mortgagee; and
  - (i) any deposit must be held by a body approved by the applicable governmental entity in the United Kingdom pursuant to the requirements of the Housing Act 2004.
- **144.** The following are unacceptable as tenants for the **Property**:
  - (a) [you or] your family members (including, for example, your spouse, civil partner, parents, grandparents, siblings, children and grandchildren);
  - (b) multiple tenancies (including for the avoidance of doubt houses in multiple occupation);
  - (c) tenants in receipt of housing benefit;
  - (d) your employee;
  - (e) local authority tenants; and
  - (f) people who could claim diplomatic immunity.
- 145. Other than as permitted in Condition 141 to Condition 147 you must not:

- (a) lease, rent sub-let or agree to lease, rent or sub-let the Property or any part of it (and any right **you** have under the Law of Property Act 1925 to grant leases is amended accordingly); or
- (b) share or part with possession of the **Property** or allow other adults (aged 17 or over) to live in the **Property** or allow them to acquire any right or interest in the **Property** or the right to occupy it.
- **You** must do whatever is legally necessary to ensure that your tenants carry out their obligations under the tenancy agreement.
- 147. If the **Property** is subject to the selective licensing scheme laid down by Part 3 of the Housing Act 2004 **you** must have and maintain a satisfactory licence under the selective licensing scheme in relation to the **Property** throughout the **Mortgage Term**.

# S. INFORMATION ABOUT YOU AND YOUR MORTGAGE ACCOUNT

- 148. By entering into the **Mortgage**, **you** consent to **us** passing on any information or documents held by **us** or provided by **you** in relation to your application for any **Loan**, the **Mortgage**, the **Property** and any related security held by **us** or the conduct of your **Mortgage** to:
  - (a) any actual or proposed **Transferee** under **Condition 133**;
  - (b) any actual or proposed provider of funds for any Loan or any person involved with such actual or proposed provision;
  - (c) any party with whom **we** or our agents have, or are considering entering into, a contractual agreement in relation to the **Mortgage**;
  - (d) credit reference and rating agencies;
  - (e) fraud prevention data sharing schemes and databases or other fraud prevention agencies and systems;
  - (f) any other party who it may be necessary to inform in connection with any contemplated litigation against **you** or professionals employed in relation to the **Mortgage**;
  - (g) any of our subsidiary, holding, or associated companies or agents;
  - (h) any professional advisors of any persons referred to in paragraphs (a) to (g) above; and
  - (i) any other person **we** are required or permitted to provide such information to by law.
- 149. If you instruct a **Solicitor**, you allow him to tell us about anything he knows or learns about you or your affairs which may be relevant to our decision to lend to you. This applies to any information, whether learnt before or while acting for you on the **Mortgage**.

# T. WHAT TO DO IF YOU ARE HAVING TROUBLE MAKING YOUR MORTGAGE PAYMENTS

150. If you are having problems making your Monthly Payments we may be able to help you. Whenever you think you may have a problem now or in the future it is important to contact us. We can sometimes defer a Monthly Payment. This means that your Total Debt (including the amount of Interest you pay) may increase. We may be able to make special arrangements allowing you to alter the amount and timing of your Monthly Payments or make other agreed variations.

- 151. You must remember that if any help is given to you this does not release you from any of the Conditions of your Mortgage. It is particularly important to realise that any special arrangement that we might make does not affect our rights over the Property including the right to exercise our Power of Sale together with the right to collect from you the Total Debt. If you have a Guarantor any special arrangement made by us will not alter the Guarantor's legal responsibility to repay your Total Debt should you fail to do so.
- 152. It is your responsibility to satisfy yourself as to the effect of any special arrangement on your **Mortgage**Term, the Total Debt and/or the amount of your **Monthly Payment**.

# **U. NOTICES**

- **153.** If **we** have to serve on **you** a letter or personal notice or other document under this **Mortgage** it will be in writing and sent to your registered address or other last known address by first class post.
- 154. If we send a notice in the post you are deemed to have received it 48 hours after we have posted it.
- 155. If there is more than one of you, then if you share the same address, we will send a single copy of the notice addressed to each of you. If you have different addresses, we will send a copy of the notice to each address.
- **You** must promptly provide **us** with an updated address which **we** can use to contact **you** in the event **you** change your registered address, whether as a result of us taking possession of the **Property** or otherwise.

# V. ADDITIONAL LOANS

157. Although we are not obliged to make any additional loans to you the Mortgage has the effect of securing any Additional Borrowing.

# W. LEGISLATION

158. Any reference to an Act of Parliament includes reference to that Act as amended or replaced.

# X. APPLICABLE LAW AND JURISDICTION

159. The **Mortgage** and any non-contractual obligations arising out of or in connection with it, is governed by English law and you submit to the exclusive jurisdiction of the Courts of England and Wales.

#### Y. CHANGES TO TERMS AND CONDITIONS

**160.** We may change the terms and conditions applying to your **Mortgage** if we give you not less than one **Month**'s written notice, as long as the change does not work to your disadvantage. We will only make such a change to reflect current market practice, the requirements of any law or regulation, or to clarify any existing term or condition or make it fairer (provided that this does not change the meaning of the original term).

